



RETURN POLICY

RETURNS -

Returns will be accepted within 14 days of delivery of items to customer. Yahel Design will not accept returns on items that have been worn or altered. Original packaging must be included and the item must display in unworn condition. We have the right to deny credit if the items returned do not meet our return policy standards. We are unable to provide return shipping.

EXCHANGES -

Exchanges are accepted for the same item in a different size. Shipping charges are waived on the replacement package for domestic orders. International orders are not able to be accepted. Additionally, exchanges are not allowed on items that are purchased using discount code.

REFUNDS -

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. Returns are processed within 5 business days. We will notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment. Please note: Original shipping is non-refundable.

LATE OR MISSING REFUNDS -

If you haven't received a refund yet, check your bank account again.
Contact your credit card company; it may take some time before your refund is officially posted.
Contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact lennydillard@gmail.com.

SHIPPING -

Please send the items back to the address noted below using any courier of your choice. Please retain proof of purchase until we have confirmed your return has been received and processed.

Yahel Design

Attn: Customer Service

P.O. Box 121119 | Chicago, IL 60612 USA